



## Warranty – Visual Display Products

Subject to the terms set out in this warranty, AJW guarantees its Visual Display Products, to be free from manufacturing defects in material and workmanship for the specified periods below, all from the date of shipment.

- **Life of the Building** – Porcelain Enamel Markerboard Writing Surface
- **Five (5) Years** – All AJW Tackboard surfaces
- **One (1) Year** – Display Cases, Bulletin Boards, Conference Units

This warranty is for material supplied by AJW only, and only applies to the original installation of the Visual Display Products, installed in accordance with AJW's written installation instructions. AJW's recommendations for proper handling, storage, cleaning, and maintenance must be followed for this warranty to be valid.

This warranty excludes defects in the Visual Display Products caused by: vandalism, improper use, improper installation, neglect, and environmental damage. Note: AJW Visual Display Products should be stored and installed in environments that are temperature controlled. Mold and mildew can develop in wet, damp, or humid environments. It is essential that boards are not installed on CMU or concrete walls that are not fully cured. Masonry wall condensation (sweating) can lead to mold damage and warped or distorted boards. The AJW Visual Display Products warranty will void when boards are installed in improperly conditioned environments or on uncured walls.

If the Visual Display Product is found to be defective in workmanship or materials within the warranty period, AJW will replace all affected components, free of charge. AJW will not be responsible for any other expenses including, but not limited to: removal costs, installation costs, or any other costs associated with the repair or replacement of the Visual Display Product.

The replacement or repair of defective material as stated in this warranty shall constitute the sole remedy of the buyer and the sole liability of AJW under this warranty. AJW shall not be liable for any incidental, consequential, or indirect damages caused by the failure or defect in the material supplied, or any delay in the replacement or repair of warranty items.

Warranty claims must be made during the warranty period, and communicated to AJW by contacting AJW Architectural Products at: 509 Temple Hill Road – New Windsor, NY 12553 - Phone: 845-562-3332.