



AJW Hand Dryer Warranty and Service Policy

Our Jet Air hand dryers are warranted to be free of defects from workmanship under normal use and maintenance for a period of five (5) years from date of shipment (with the exception of the U1511EA which has a warranty period of two (2) years from date of shipment).

Guarantee does not cover damages caused by improper installation, maintenance, misuse, abuse, or vandalism. Guarantee covers only those units still used by the original purchaser. A&J Washroom Accessories reserves the right to examine and determine cause of damage prior to acceptance of any claims.

- U1511EA- 2 Year Limited Warranty, Motor Brushes 2 Years, Eye Sensor One Year
- U1512EA- 5 Year Limited Warranty, Motor Brushes 2 Years, Eye Sensor One Year
- U1521EA- 5 Year Limited Warranty, Eye Sensor One Year
- U1525EA- 5 Year Limited Warranty, Eye Sensor One Year

Limited Warranty

To maintain the hand dryer warranty; all repairs must be completed by A&J Washroom Accessories. The warranty is considered void once the customer makes any repairs to the dryer on their own.

U1511EA

- First Year- AJW covers all hand dryer parts and provides any necessary labor free of charge*.
- Second Year- Hand dryer parts and any necessary labor at a 50% discount.

U1512EA, U1521EA and U1525EA

- First Year- AJW covers all hand dryer parts, shipping costs and provides any necessary labor free of charge*
- Second Year- Hand dryer parts, shipping costs and any necessary labor at a 75% discount.
- Third Year- Hand dryer parts, shipping costs and any necessary labor at a 50% discount.
- Fourth Year- Hand dryer parts, shipping costs and any necessary labor at a 25% discount.
- Fifth Year and On- Hand dryer parts, shipping costs and any necessary labor at full rate.

*Parts and labor free of charge for first year after inspection by AJW.

\$50 labor charge per RMA

Blank mounting plate (no cover included) can be sent to cover wires and hole in wall.